SHARING HIKVISION DEVICES BETWEEN HIK-CONNECT ACCOUNTS

PRODUCTS: *HIKVISION DEVICES*

TOPICS COVERED IN THIS KBA: Sharing Hikvision devices between Hik-connect accounts.
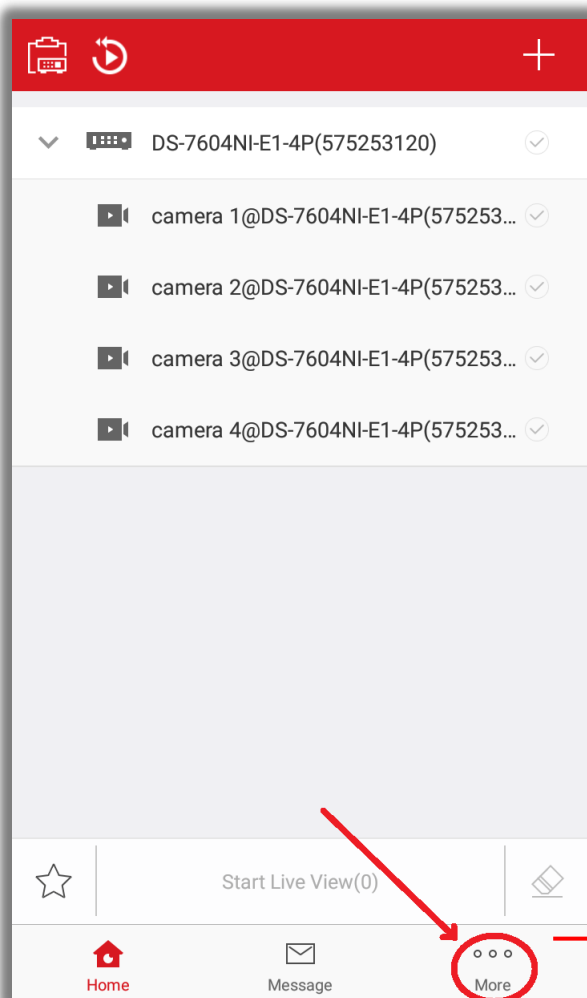
Methods Available:

1. **via Hik-Connect App**
2. **via Hik-Connect Web portal (for management only no viewing)**
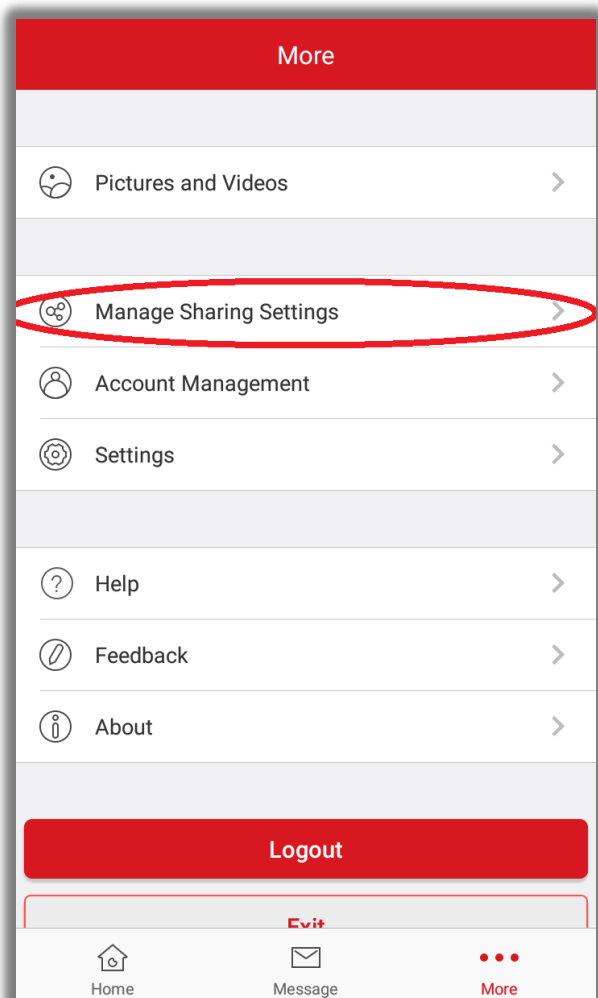
Method 1: share via Hik-Connect App.

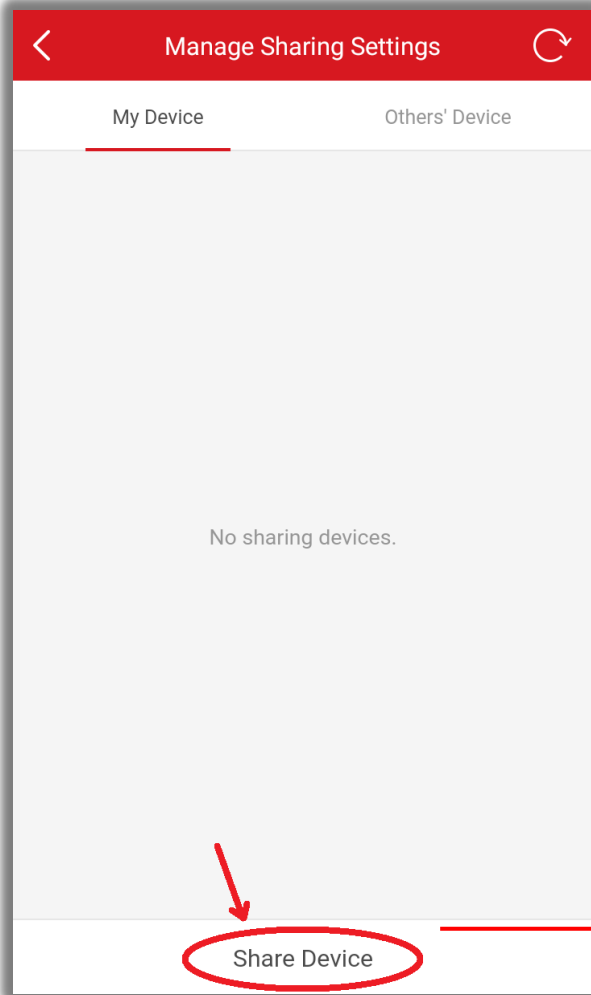### The following is on phone of the person you are sharing FROM.

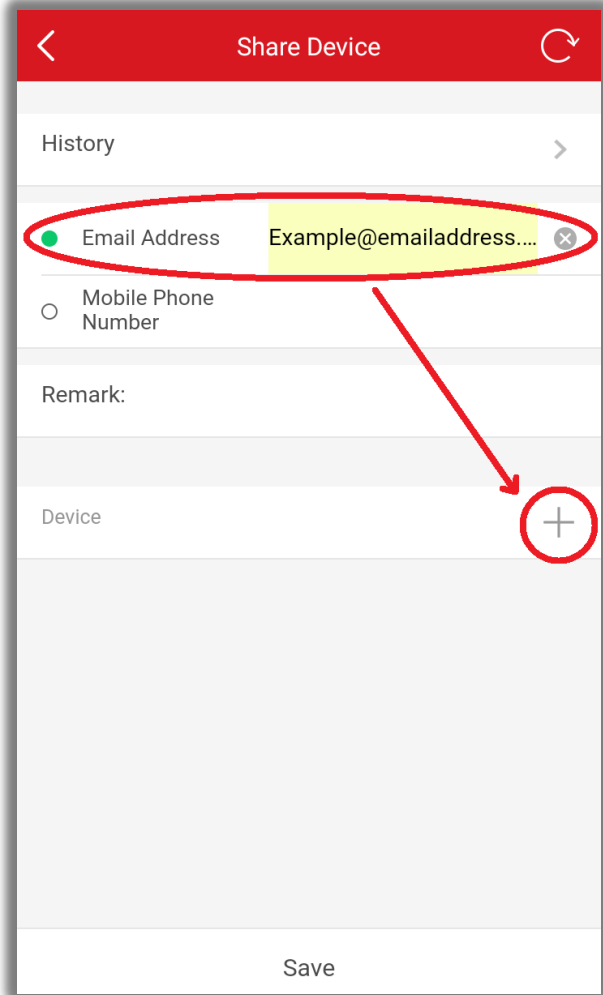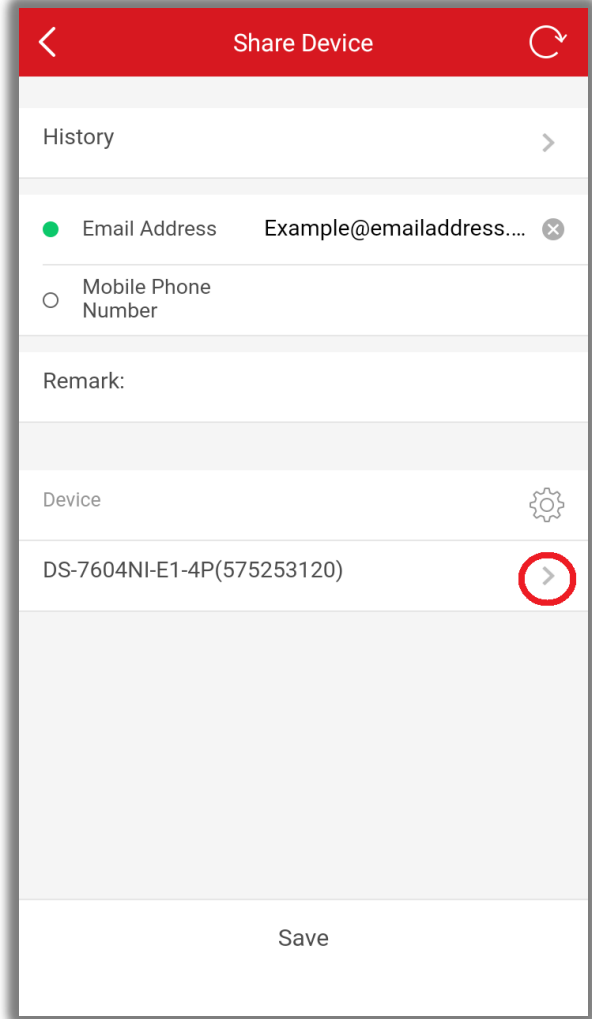| Open the **Hik-connect app** and from the Home screen select **more.**	Once in the More menu select **Manage Sharing Settings**.

Select **Share Device**.

Enter the **email address** for the account to share with, then **select +** to select device.

Manage Sharing Settings

My Device   Others' Device

No sharing devices.

Share Device

Share Device

History   >

● Email Address   Example@emailaddress.... ⊗

○ Mobile Phone Number

Remark:

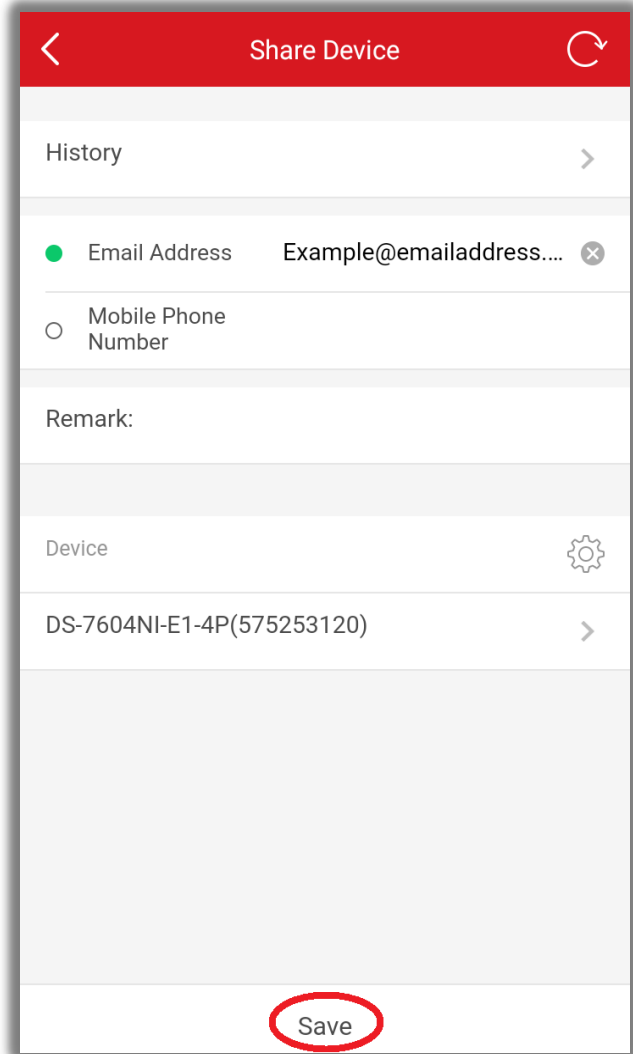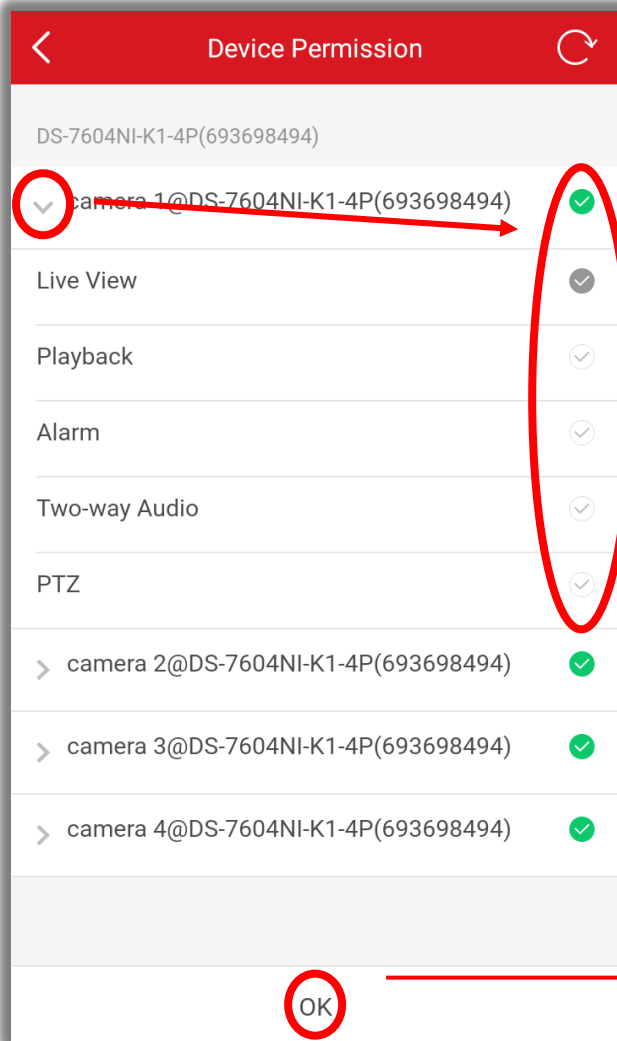Device   +

Save

Select the **device** to share.
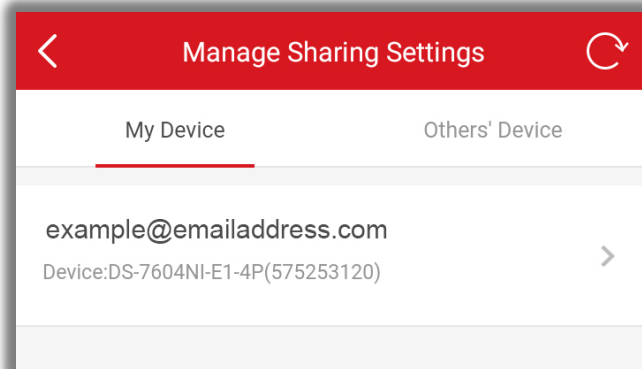
Select the **arrow** to choose which cameras to share.

On this screen select which cameras to share and what permission level to provide.
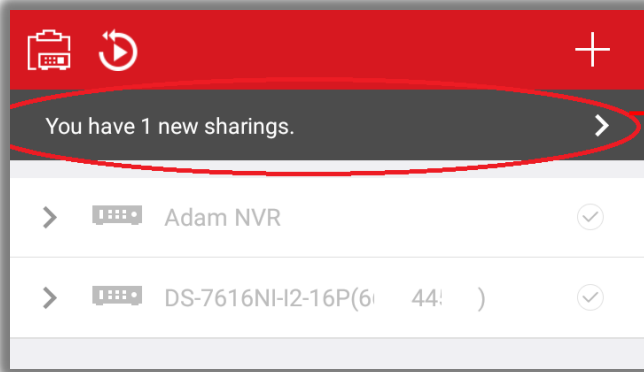
Select save once you have set your permissions.

Device Permission

DS-7604NI-K1-4P(693698494)

camera 1@DS-7604NI-K1-4P(693698494) ✓

Live View ✓

Playback ✓

Alarm ✓

Two-way Audio ✓

PTZ ✓

camera 2@DS-7604NI-K1-4P(693698494) ✓

camera 3@DS-7604NI-K1-4P(693698494) ✓

camera 4@DS-7604NI-K1-4P(693698494) ✓

OK

Share Device

History >

● Email Address   Example@emailaddress.... ✕

○ Mobile Phone Number

Remark:

Device ⚙

DS-7604NI-E1-4P(575253120) >

Save

Once saved you will see your **shared device** and which **email** it is shared with.

Manage Sharing Settings

My Device   Others' Device

example@emailaddress.com
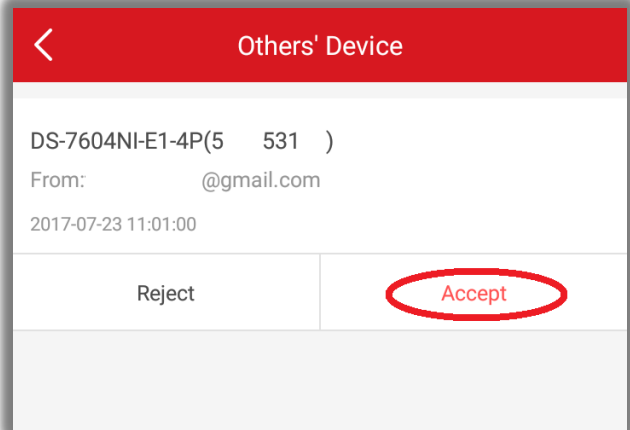Device:DS-7604NI-E1-4P(575253120) >

The following is on phone of the person you are sharing **TO**.

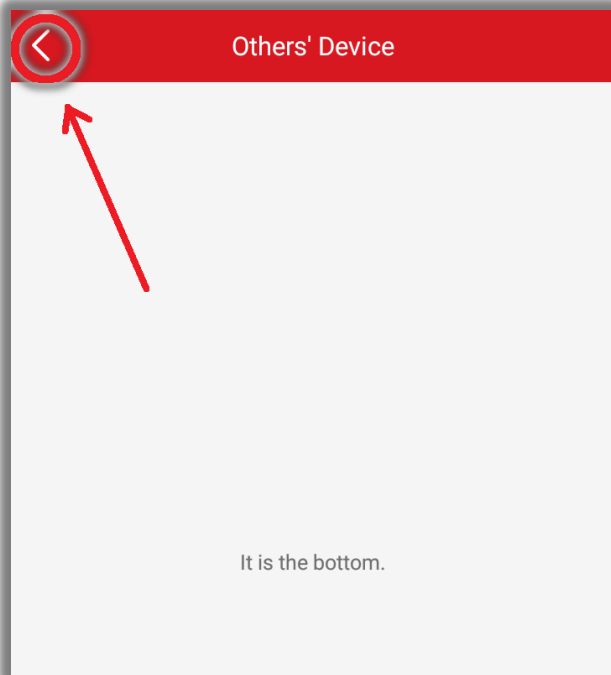Once logged in, there will be a message saying "you have 1 new sharings".
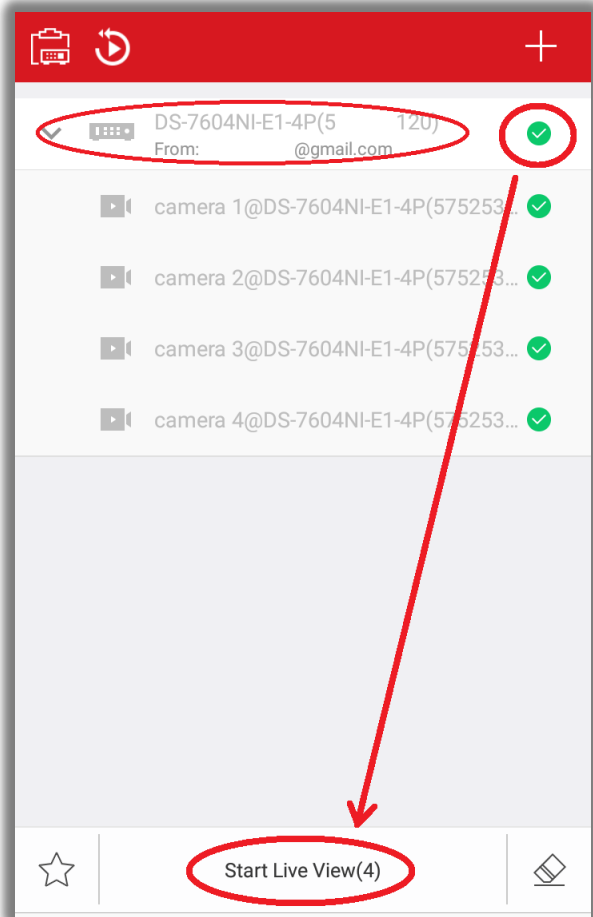
Select **Accept**.

This screen means the device sharing was accepted successfully. Select **the arrow**.

Test live view by selecting the **green tick** next to the device and select **Start Live View**.
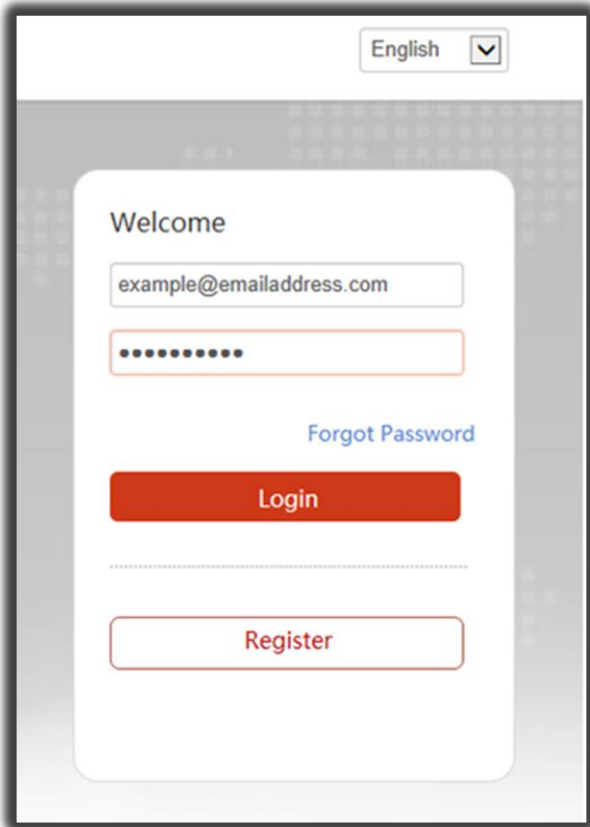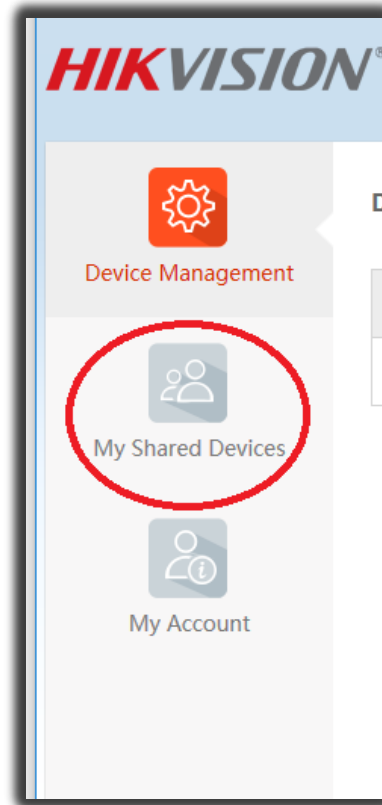
Method 1: share via Hik-Connect Web portal. (for management only no viewing)

The following is on the account of the person you are sharing **FROM**.

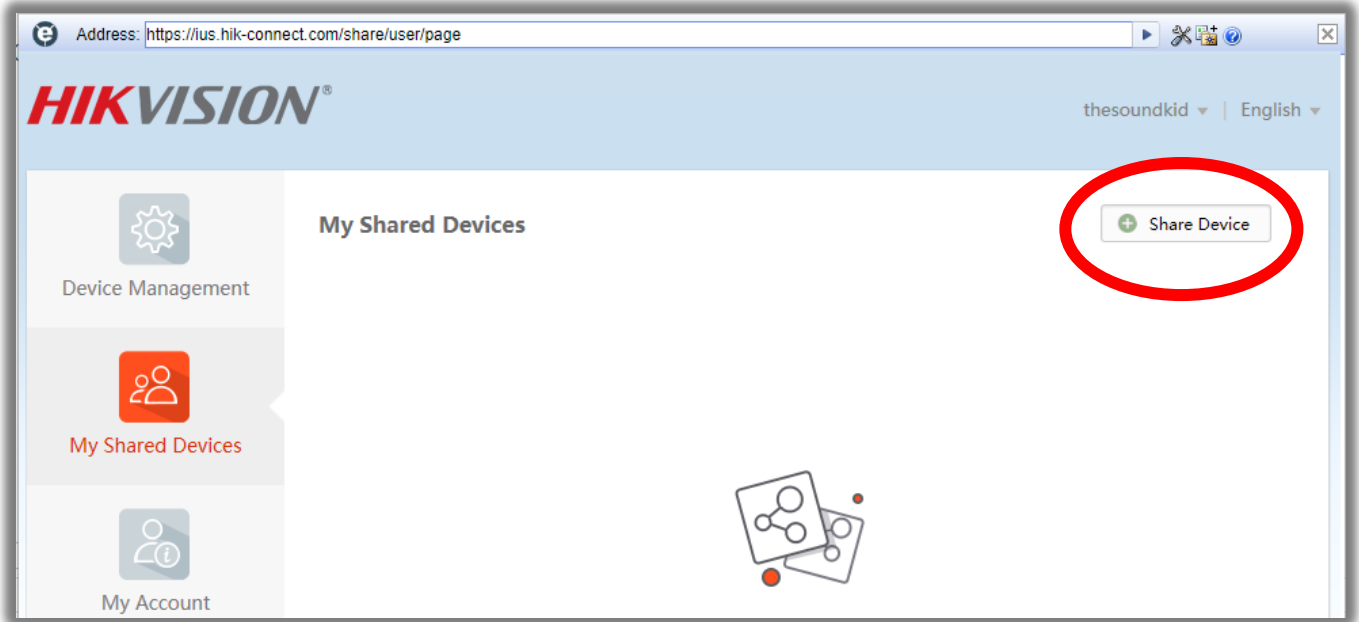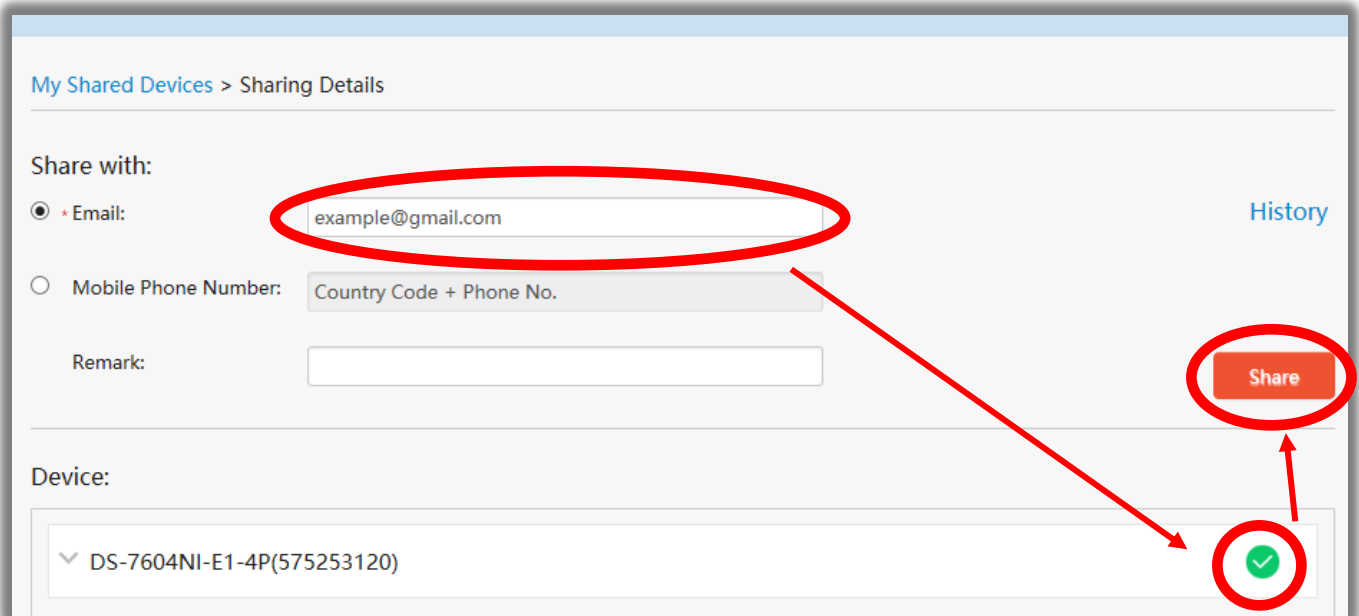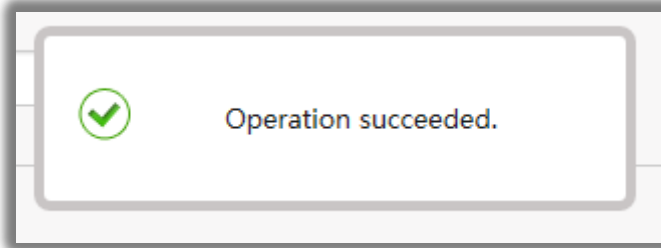| Open a Web browser and go to www.hik-connect.com and login.	Select **My Shared Devices**.

Select **Share Device**.

Enter the e-mail address of the hik-connect account to share with, select the device to share and select Share.
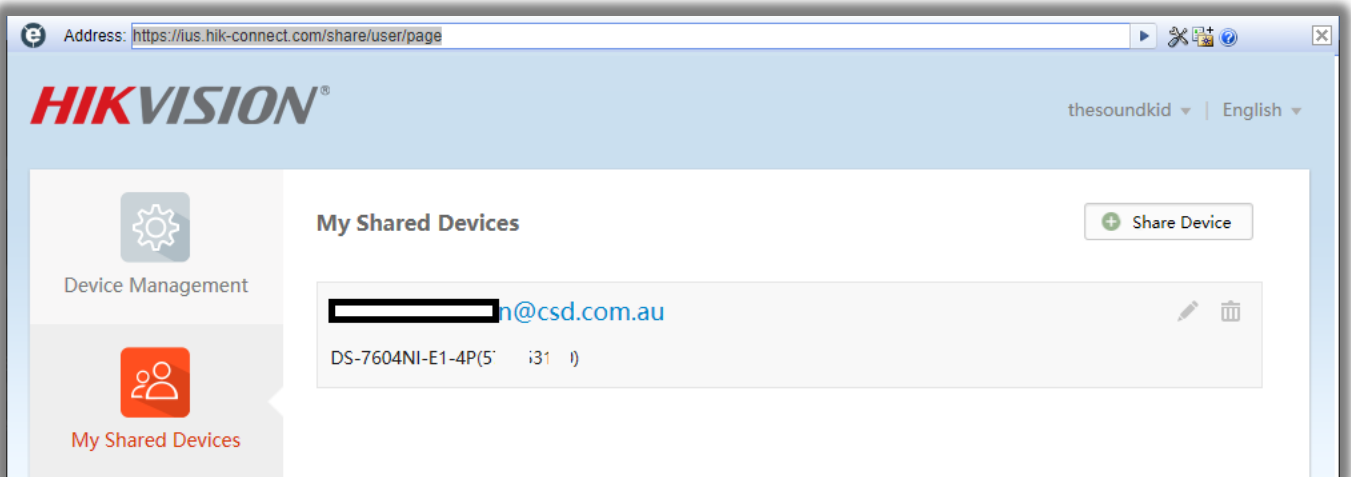
To set more than just live view options or to restrict which cameras can be viewed.
Select the **arrow next to the DVR/NVR** and it will give you more **permissions options**.

The following message will be displayed
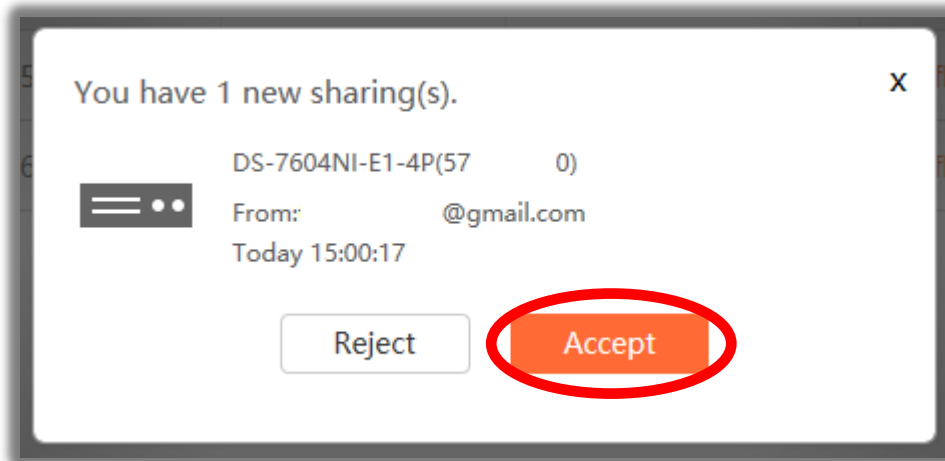when the device it share successfully.

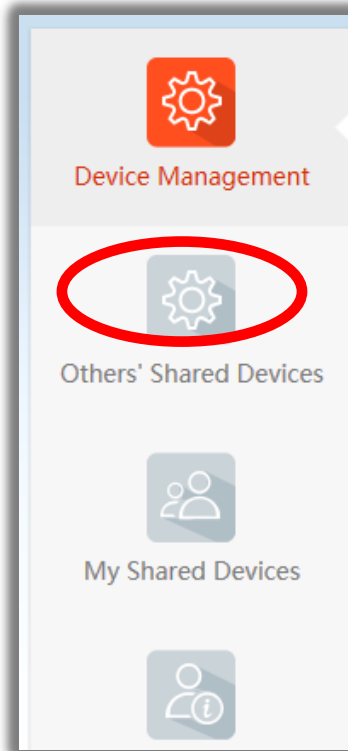After sharing the device you will see your **shared device** and which **email** it is shared with.

The following is on the account of the person you are sharing **F**.

Once logged in, there will be a message saying, **"you have 1 new sharings"**. Select **Accept**.

You have 1 new sharing(s).   X

DS-7604NI-E1-4P(57   0)

From: @gmail.com

Today 15:00:17

Reject   Accept

To confirm its added, Select **"Others' Shared Devices"**.

Device Management

Others' Shared Devices

My Shared Devices

You will then be given a **list of devices** that have been **shared with you.**