HOW TO ENABLE HIK-CONNECT REMOTE ACCESS ON HIK DEVICES (NVR/DVR/CAMERA)

PRODUCTS: *HIKVISION DEVICES*

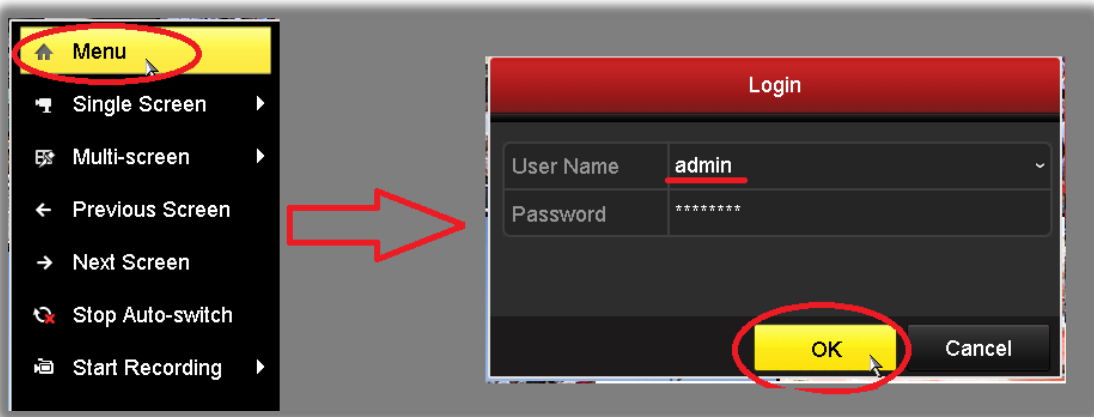**TOPICS COVERED IN THIS KBA**: How to enable Hik-Connect remote access on HIK devices (NVR/DVR/Camera).

Methods Available:

- via device local GUI (for DVRs/NVRs)
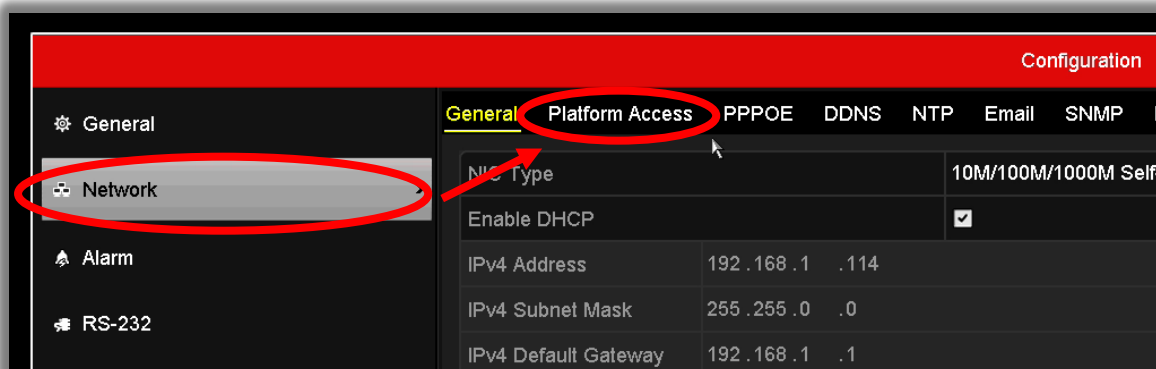- via device web browser (for DVRs/NVRs/Cameras)

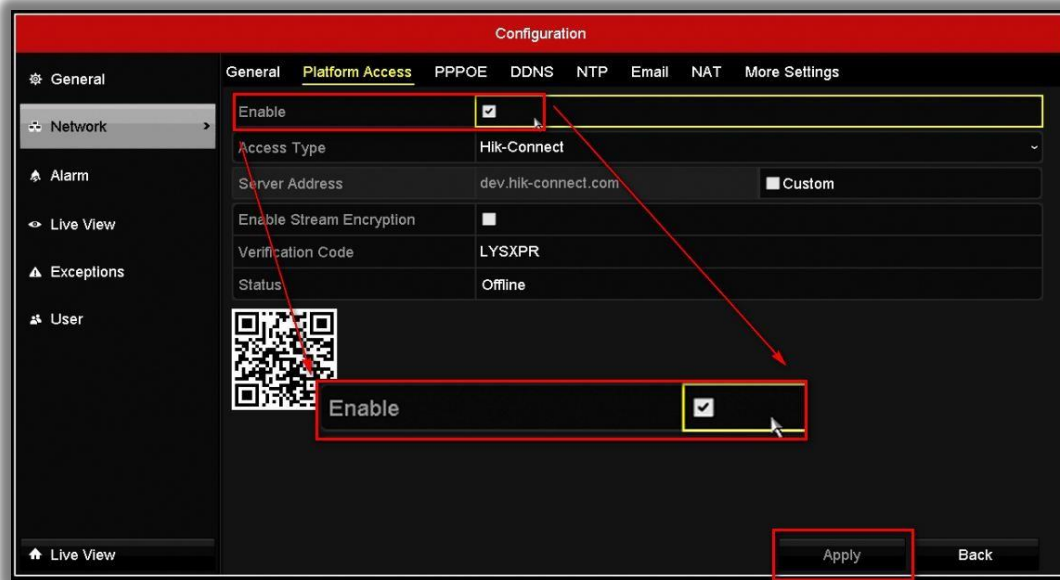## Method 1 - Enable Hik-Connect via device local GUI (for DVRs/NVRs)

Steps:

a. Right click and Select **Menu** and then **Login** as admin user.

b. Go the following menu location: **Configuration --> Network --> Platform Access.**

c. Select the **Enable** tick box at the top of the page.

d. You will then need to create a **verification code**.

1. Enter a new verification code
2. Tick the terms of service box
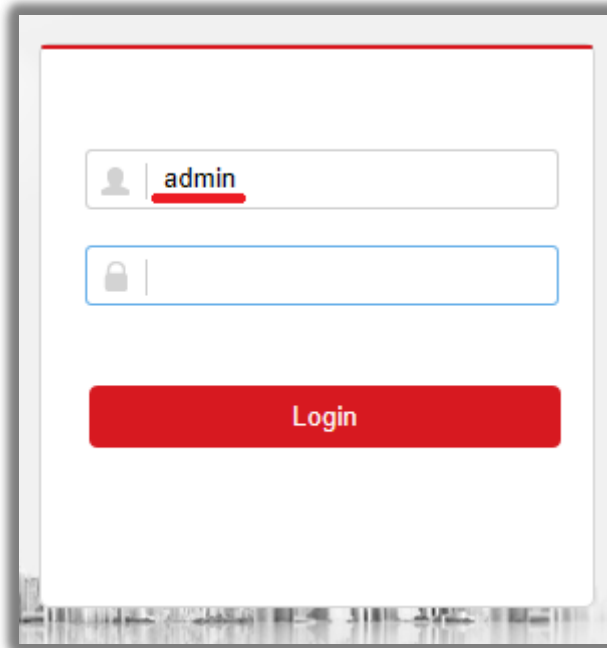3. Select **'OK'** to save the settings.

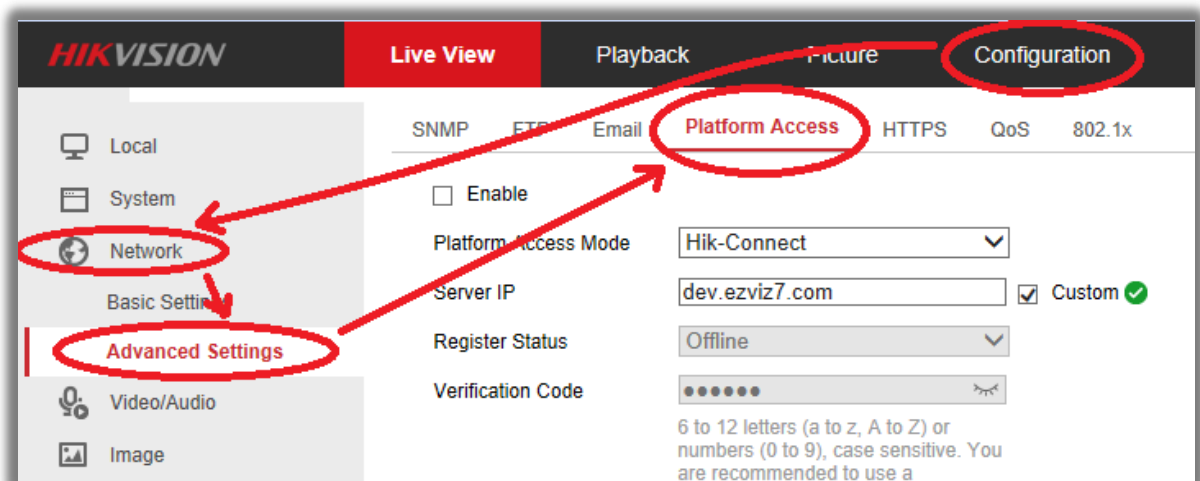e. Click **'Apply'** after all settings.

Method 2 - Enable Hik-Connect via device web browser (for DVRs/NVRs/Cameras)

Steps:
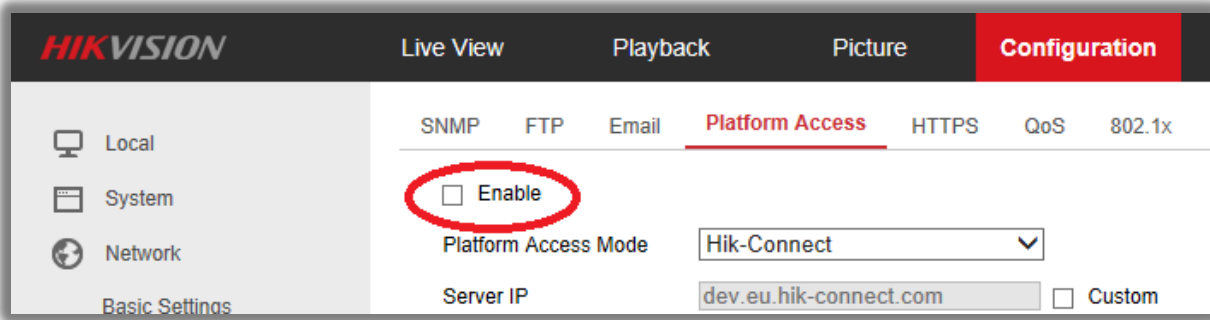
a. **Login** as **admin** user via web browser

b. Go to the following menu location: **Configuration --> Network --> Advanced Settings --> Platform Access**
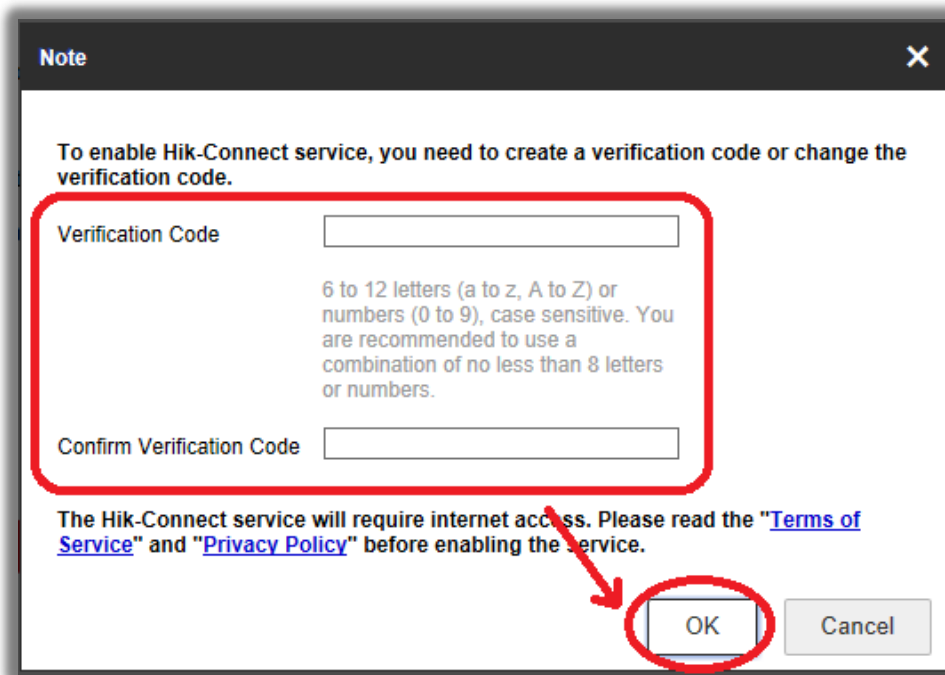
c. Tick the Enable checkbox.

d. The following message with be displayed enter your desired Verification code and select ok.

e. Click **'Save'** after all settings.

Note:

Users can check or modify the verification code in this page as well.